

1. You have the right to respectful care given by competent personnel.
2. You have the right, upon request, to be given the name of your attending practitioner, the names of all the other practitioners directly participating in your care, and the names and functions of other health-care persons having direct contact with you.
3. You have the right to consideration of privacy concerning your own medical care program. Case discussion, consultation, examination and treatment are considered confidential and shall be conducted discreetly.
4. You have the right to records pertaining to your medical care treated as confidential except as otherwise provided by law or third party contractual agreements.
5. You have the right to know what ambulatory surgery facility rules and regulations apply to your conduct as a patient.
6. You have the right to expect emergency procedures to be implemented without unnecessary delay.
7. You have the right to good quality care and high professional standards that are continually maintained and reviewed.
8. You have the right to full information in layman's terms concerning diagnosis, treatment, and prognosis, including information about alternative treatments and possible complications. When it is not medically advisable to give this information directly to you, the patient, the information shall be given on your behalf to a designated responsible person.
- 9 Except for emergencies, the practitioner shall obtain your necessary informed consent prior to the start of a procedure.
10. You, the patient, or if you are unable to give consent, a responsible person, has the right to be advised by practitioners considering the patient as a part of a medical care research or donor program, and you, the patient or responsible person, shall give informed consent prior to actual participation in the program. You, the patient, or responsible person may refuse to continue in a program to which you have previously given informed consent.
11. You, the patient, have the right to refuse drugs or procedures, to the extent permitted by statute, and the practitioner shall inform you, the patient, of the medical consequences of your refusal of drugs or procedures.

12. You have the right to medical and nursing services without discrimination based upon age, race, color, religion, sex, national origin, handicap, disability, source of payment, or genetic information.
13. If you do not speak English, you shall have access, where possible to an interpreter.
14. The Ambulatory Surgical Facility will provide you, the patient, or patient designee, upon request, access to the information contained in your medical records unless access is specifically restricted by the attending practitioner for medical reasons.
15. You have the right to expect good management techniques to be implemented within the ambulatory surgery facility. These techniques shall make effective use of the time of the patient and avoid personal discomfort to you, the patient.
16. If an emergency occurs and you are transferred to another facility, the responsible person shall be notified. The institution to which you are to be transferred shall be notified prior to your transfer.
17. You have the right to examine and receive a detailed explanation of your bill.
18. You have the right to expect that the ambulatory surgery facility will provide information for continuing health care requirements following discharge and a means for meeting them.
19. You, the patient, have the right to be informed of your rights at the time of admission.
20. You have the right to change health care practitioners in the facility if another qualified practitioner is available.
21. You have the right to information regarding advanced directives.
22. You have the right to information about your physician's credentials.
23. You have the right to know that this organization has policies and procedures regarding your expression of suggestions and grievances and you have the right to a copy of them.
24. You have the right to be free from all forms of abuse or harassment.

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